

Henley-in-Arden Medical Centre

Patient Participation Group (PPG) September Newsletter

The PPG consists of a number of patients who work to try and improve communication between patients and the Medical Centre staff. We meet four times a year but can also raise any patient issues or concerns at any time.

The Flu Vaccination Clinics are now open....

The Medical Centre are trialling a new recall and booking system this year. If the Medical Centre has the patient's mobile number, then they are sending out text invitations which contain a self-book appointment link. This means that patients can simply click on the link and select an available online appointment. It is an efficient and effective form of communication. Eligible patients without a mobile number will receive their invitation by telephone or letter.

The details of this year's flu clinics are listed below:

Date	Location
Saturday 23 rd September	Henley MC
Tuesday 26 th September	Wootton Hall
Tuesday 3 rd October	Dell Court, Aspen Court, Blackthorne Court
Saturday 7 th October	Henley MC
Tuesday 10 th October	Wootton Hall
Saturday 21 st October	Henley MC

The Medical Centre will not actually receive any flu vaccinations into practice until the week beginning 18th September so are unable to provide any vaccinations prior to then.

For any patients unable to book into any of these special clinics, they will be able to book appointments with the nurses instead.

So who is in the Eligible Groups for the 2023 to 2024 season:

- aged 2 and 3 years on 31 August 2023
- eligible school aged children (Reception to Year 11)
- those aged 6 months to under 65 years in clinical risk groups
- pregnant women
- all those aged 65 years and over
- those in long-stay residential care homes
- carers, those in receipt of carer's allowance or main carer of an older or disabled person
- household contacts of immunocompromised individuals
- frontline health and social care staff

Dr Briggs has asked for this announcement to be included in this newsletter.

After nearly 26 years at Henley Medical Centre, I have decided to retire. It has been a pleasure to work in this fantastic community and get to know so many of you over the years. I will miss seeing you. I am confident that the surgery will continue to serve Henley well, as I am leaving the practice in good hands. They are a great team. Despite its many problems the NHS remains a fabulous institution which I have been proud to work for throughout my whole career. I will be finishing at the end of October.

Dr Dawson will be taking over Dr Briggs' clinics



*Please Note:
The practice will be closed for staff training on Wednesday 20th September from 12.30pm.*

On behalf of the PPG, and I'm sure all patients, can we please thank Dr Briggs for her dedicated service to our community over the past quarter of a century and wish her a long, happy and well-earned retirement. Thank you Dr Briggs!