

Henley-in-Arden Medical Centre

Patient Participation Group (PPG) Newsletter

Welcome to the first Henley Medical Centre PPG Newsletter. The PPG consists of a number of patients who work to try and improve communication between patients and the Medical Centre staff. We meet four times a year but can also raise any patient issues or concerns at any time. The PPG are extremely grateful to the time that the staff give to the group.

<p>Need to see a medical practitioner out of normal surgery hours – South Warwickshire GP Services now offers this option in order to provide increased capacity and improved access to GP Services. The service is available for additional GP and nurse appointments on three weekday evenings and all day on a Saturday from one of two medical centres in the area – Henley and Alcester. So if you cannot make it to the medical centre during their normal opening hours, just ring Reception on 01564 793333 and they will be able to make an appointment for you.</p>	<p>NHS Health Checks - Henley Medical Centre offers the national NHS Health Check programme which provides patients with a free overall health check-up once every five years. Patients must be aged 40-74 and not have any pre-existing health conditions. The programme aims to identify and manage people with the common risk factors for cardiovascular disease, stroke, type 2 diabetes, kidney disease and dementia. It also aims to improve the health and wellbeing of adults through the promotion of earlier awareness, assessment, and management of the major risk factors and conditions driving premature death, disability and health inequalities in England. An NHS health check takes 30 minutes and is carried out by a trained Health Care Assistant. Eligible patients will receive an invitation to attend but you can also enquire at reception to check eligibility and book an appointment.</p>
<p>Trying to stop Smoking. This service is now funded by Warwickshire County Council rather than the NHS. Patients can self-refer themselves to this service via their website: https://fitterfutures.everyonehealth.co.uk/stop-smoking-service/ or by calling Fitter Futures on 0333 005 0092</p>	<p>This May, I'm sorry to say that Oliver will be leaving Reception to move on to pastures new. But please join with me in welcoming Diane who will be replacing him.</p>
<p>If you what to find out more about the services that the medical centre offers, and have access to the internet why not log on to the medical centre website. It is full of really helpful information. The address is</p> <p>https://www.henley-in-ardenmedcntr.co.uk/</p>	<p>Please Note: The surgery will be closed for staff training from 12.30pm on Thursday 29th June.</p>

Robin Rumbles
Chair PPG